

Financial Assistance / Charity Care



Questions?

If you have questions or need assistance completing the application, please contact your hospital or clinic business office.

Summary of Financial Assistance

Hendricks Community Hospital has a financial assistance policy. If you meet certain requirements and are unable to pay your bill then you may qualify for a discount. HCHA is committed to providing charity care to persons who have healthcare needs and are uninsured, underinsured, ineligible for a government program, or otherwise unable to pay for medically necessary care based on their individual financial situation.

How to Request Assistance

1. To obtain copies of HCHA's financial assistance policy or the application for financial assistance, go to www.hendrickshosp.org and select the Financial Assistance link. To receive this information in an alternate language or by mail, please contact the HCHA business office at the phone number listed above. Copies can also be obtained at the business office. All copies are provided free of charge.
2. Complete the HCHA Financial Assistance Application.
3. Return the application with the most recent copies of your W-2, Tax Returns, Pay Stubs and Bank Statements to the business office.

What to Expect

Your application will be reviewed and a decision will be communicated to you via mail. All information is confidential. Your eligibility is determined by:

- Family Size;
- Income Guidelines;
- Assets; and
- Expenses

Any financial assistance eligible individual may not be charged more than amounts generally billed for emergency or medically necessary care.

If you need further information about financial assistance or assistance with the application process, please contact the business office at the number above. Financial counselors are available to provide assistance free of charge.